Heuristic Evaluation Worksheet

Evaluated Team: _____   Evaluator: _____

Instructions: Use the tables below to write the usability issues you find while doing your heuristic evaluations. Make sure to fill in both columns for each prototype, identifying comparisons and contrasts. Remember that some usability issues may not fit into a heuristic, or they might fit into more than one.

Nielsen's Heuristics	Nielsen's Severity Ratings
1) Show system status 2) Familiar metaphors & language 3) Control & freedom 4) Consistency 5) Error prevention 6) Recognition over recall 7) Flexibility & efficiency 8) Aesthetic & minimalist design 9) Recognize, diagnose, & recover from errors 10) Help N) Non-heuristic issue	0) I don't agree that this is a usability problem at all 1) Cosmetic problem only: need not be fixed unless extra time is available on project 2) Minor usability problem: fixing this should be given low priority 3) Major usability problem: important to fix, so should be given high priority 4) Usability catastrophe: imperative to fix this before product can be released

		Prototype 1	Prototype 2
Usability Issue 1			
Heuristic Short Name			
Rating 1		Rating 2	
Usability Issue 2			
Heuristic Short Name			
Rating 1		Rating 2	
Usability Issue 3			
Heuristic Short Name			
Rating 1		Rating 2	
Usability Issue 4			
Heuristic Short Name			
Rating 1		Rating 2	

	Prototype 1	Prototype 2
Usability Issue 5		
Heuristic Short Name		
Rating 1	Rating 2	
Usability Issue 6		
Heuristic Short Name		
Rating 1	Rating 2	
Usability Issue 7		
Heuristic Short Name		
Rating 1	Rating 2	
Usability Issue 8		
Heuristic Short Name		
Rating 1	Rating 2	
Usability Issue 9		
Heuristic Short Name		
Rating 1	Rating 2	
Usability Issue 10		
Heuristic Short Name		
Rating 1	Rating 2	